

## Don Kuecker

### ***Career Achievements:***

1. Designed and implemented one of the initially fiber based LAN infrastructure for a major medical institution while Manager of Technical Services for Abbott Northwestern Hospital
2. Designed, implemented and supported the initial TCP/IP WAN/LAN infrastructure for Mayo Clinic that included satellite installations in multiple states.
3. Designed, support and implementation of first CTI (Computer Telephony Integration) project for Mayo Clinic that entailed the pre-registration of patients that produced a significant savings in wait time, satisfaction rating and increased revenue.
4. Designed, supported and implemented a 13 month security assessment process for American Express that entailed the combination of Voice and Data operations globally.
5. Assisted with the second phase design of a firewall (Telewall) for the traditional telephone infrastructure while providing professional services for SecureLogix.
6. Led the efforts to define the security requirements for the outsourcing efforts at American Express in regards to handing off the daily operations support to AT&T Global Services (outsourcing) and the majority of the Information Technology infrastructure to IBM (outsourcing) and the initial design of a Governance Model for the same.
7. Led the efforts to gain DoD (DISA) certification for Siemens VoIP solution to ensure there entrance into the market space of providing this to the various US military entities.
8. Led a security testing team in the effort to identify the weaknesses with the initial US Government sanctioned electronic voting (SERVE).
9. Led the efforts to ensure small operating system devices (PPC2003) were in compliance with PCI (Payment Card Industry) Data Security Standards for Walt Disney in regards to their Level 1 merchant status.
10. Provided guidance to the DISA organization on behalf of Siemens to establish VoIP (Voice Over Internet Protocol) standards that all vendor solutions were required to follow.